Patient Privacy Code

A Guide For Patients at WRHN Cancer Centre

Privacy Program

At WRHN Cancer Center (WRHNCC) patient privacy matters. By using a privacy code, patients can control who can access personal health information on their behalf.

Patient Privacy Code

The patient privacy code is a unique 4 digit code given to you when you become a patient at WRHNCC. A privacy code can be shared with trusted people in your circle of care (like a close family member, friend, or care partner). If needed, they can use your privacy code to access personal information about your health. When using a privacy code, WRHN Cancer Centre staff have permission to share information about your health. **Only share your privacy code with people you trust.**

How it Works

When a care partner requests information **without** a patient's privacy code, staff can share:

- If a patient is registered with WRHNCC
- Patient location if at WRHNCC that day
- Confirm future appointment date and time

When a care partner requests information **with** a patient's privacy code, staff can share:

- The details listed above, and:
- Details about future appointments
- Details about the patient's health status by the appropriate care team

You can request a new privacy code at any time. This code will stay with you during your care at WRHNCC. Note that the code you use in the cancer centre will be different from the privacy code you use on inpatient units. For more information, contact the WRHN Privacy Office.

Waterloo Wellington Regional Cancer Program
Ontario Health (Cancer Care Ontario)

WRHN @ Midtown
Waterloo Regional Health Network

Questions?

If you have questions about your health information and privacy at WRHN Cancer Centre contact the WRHN Privacy Office. For general information about health information storage, access, and use visit the IPC of Ontario website.

WRHN Privacy Office

privacy@wrhn.ca

The Information & Privacy Commissioner (IPC) of Ontario

www.ipc.on.ca

Use this resource for your information only. It does not replace medical advice from your doctor or other healthcare professionals.

cancerpatiented@wrhn.ca

cancerwaterloowellington.ca